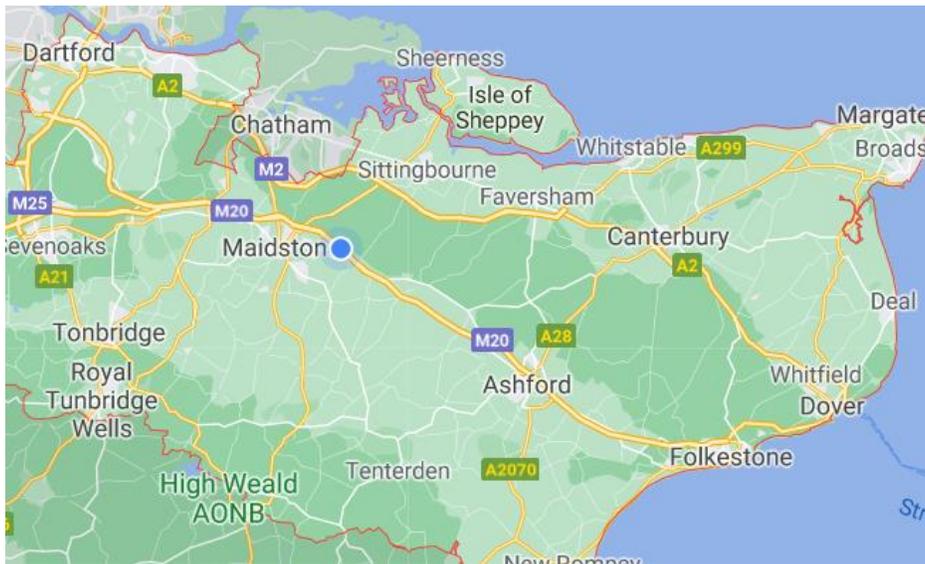


Medway Maritime Hospital- Deep Clean

CASE STUDY

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Kent, United Kingdom



Medway Maritime Hospital- Deep Clean

CASE STUDY

Medway Maritime Hospital responded promptly to the Government's directive for all hospitals to be deep cleaned and disinfected by 31st March 2008, and called on local Kent cleaning company, Ideal Response, to clean seven wards in the hospital.

Ideal Response deployed up to ten people at a time to work on the job to ensure that the cleaning project was all underway and completed in good time.

Virtually every room in each ward was cleaned, including anything a person could touch: patient rooms, corridors, bathrooms, fittings, vents, staff areas, and storage rooms – over 200 “rooms” in total. All the furniture was cleaned and scrubbed, right down to the bare bones.

The floor, ceiling, walls, curtains, fittings and radiators were also cleaned and sanitised from top to bottom. Polish was stripped where necessary and the original surface cleaned before a hygienic seal was applied.

The majority of the wards at Medway hospital operate 24/7; meaning patients and some staff were always on site. A flexible approach and the ability to work evenings and weekends was hugely important to the hospital to ensure minimal distribution.

Housekeeping manager, Sylvia Clark said: “To begin with I felt very apprehensive; hospital cleaning follows lots of guidelines and has to adhere to infection control policies and practices, and although we were lucky on some occasions to have empty wards, the majority of areas had to be cleaned and finished outside normal working days so deadlines were extremely important.”

Medway Maritime Hospital- Deep Clean

CASE STUDY

“Ideal Response rose to the challenge. On more than one occasion they had to work over a weekend, completing the work in order for the department to be up and running first thing Monday morning. Work was then checked and signed off as satisfactory.

Although organising the complete operation was overwhelming, having a company I could trust was paramount for all this to be successful and I would like to express my thanks to Ideal Response for delivering a good service.”

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Ideal Response
Disaster Recovery & Hygiene Experts

Phone: [0808 2394 082](tel:08082394082)
Email: info@idealresponse.co.uk
Website: www.idealresponse.co.uk