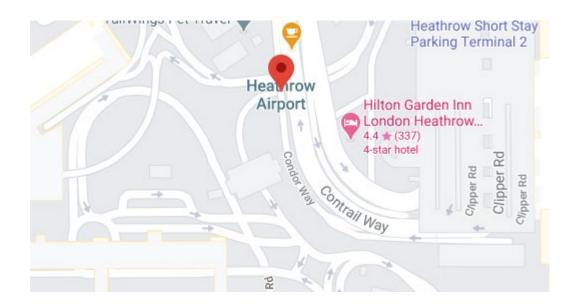
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THE CHALLENGE

On behalf of a Building Civil and Engineering Contractor, Ideal Response responded to an oil spillage in a maintenance area of Heathrow Airport. Six months after estimating the clean up work our estimate was approved and an order placed. The delay in placing the order made it a more difficult task to remove the oil.

The spillage was in a highly restricted area requiring strict health and safety measures, and security controls of the technicians working in the area.

The oil spillage covered around 200m² and Ideal Response surveyor Martin Weeks recommended the use of our DOFF system and the application of a specialist cleaning solution to remove the oil. The formal quotation was raised, accepted, and the works booked in. The main problem centred on keeping the runways open, and a strict programme of works with time allocations was agreed. We are proud to have successfully removed the oil and in doing so delivered a total solution that meet the client's oil spill cleaning requirements.



THE IDEAL SOLUTION

Health and Safety – Bespoke risk assessments and method statements were completed and submitted to the Adenstar Group; and once authorised, after a technical briefing the technicians delivered a safe and effective solution to remove the oil spillage.

All of the technicians were trained to CSCS level and carried identification with them at all times. Ideal Response followed the strict booking in process to ensure the rules of entering the site were adhered to, including taking vehicles inside the restricted areas.





THE RESULT

Ideal Response has technicians trained in stone restoration, using advanced techniques to restore, clean and polish stone floors and leaves them looking as good as the day they were laid by the original craftsmen.

We use DOFF and JOSS stone cleaning systems on exterior stone and brickwork, the low impact vortex systems are highly effective in gently removing fire damage, paint, graffiti, or years of carbon pollutants from brick or stone surfaces, restoring the surface to original condition without damage to mortar joints and the original substrate. Different Stones have their own characteristics and require a range of restorative processes. Our stone cleaning technicians are trained to recognise each of these and advise on the most appropriate method of cleaning.

Wanting to see more case studies? Click here to view more of our case studies!

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