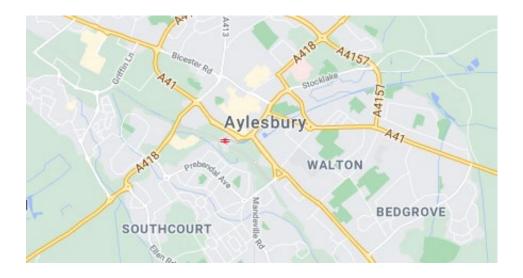
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Aylesbury, United Kingdom





















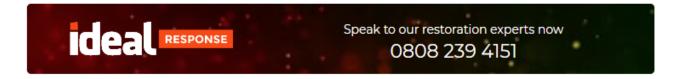




## THE CHALLENGE

Shortly before Christmas 2011 the boiler supplying heating to a swimming pool, gym complex, and office at Hales Barn, Aylesbury, Buckinghamshire caught fire and the fire brigade were called to deal with it. Ideal Response were also called for assistance and after the fire brigade had finished their work visited the property to inspect and carry out a detailed survey of the damage caused by the fire.

The properties heating boiler was completely destroyed and smoke and soot particles released by the fire contaminated all of the property and left a bad odour everywhere.



## THE IDEAL SOLUTION

A risk assessment was completed at the property and air purifiers were installed to reduce the pungent odour. All of the wall ceiling and floor surfaces and contents needed to be decontaminated and cleaned using a cleaning process that used specialist diluted cleaning chemicals to clean and neutralise the acidic properties of partly combusted soot particles. Once the cleaning was completed it was necessary to remove any lingering smoke odours using special deodorising fogging equipment for the fire damage repairs process.

High up on the ceiling in the roof apex it was very apparent where the fire damage had "left its marks". These soot marks were also cleaned by Ideal Response technicians as part of the decontamination process.





CASE STUDY

## THE RESULT

The technicians from Ideal Response removed the debris caused by the fire and performed fire damage clean up on everything including the carpets as quickly as possible.

This was much to the relief of the owners who stated:

"The team from Ideal Response worked very hard, and made a real difference by completing their professional cleaning processes. This excellent service and speed of response provided by Ideal Response lead to us returning to normality far sooner than we expected."

Wanting to see more case studies? <u>Click here</u> to view more of our case studies!

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