

Fire Damage Cleaning East London

CASE STUDY

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East London, United Kingdom



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FIRE CLEAN AFTER PAN CAUGHT FIRE IN KITCHEN

In September 2011 Mrs Mina suffered fire and smoke damage to her property in East London after a chip pan fire caught light in the kitchen. Smoke and soot spread throughout the house affecting the kitchen, hall, living and dining rooms. The upper floor was also badly soot contaminated and the stairs, landing, all 3 upstairs bedrooms and bathroom needed cleaning.

HOME INTERRUPTION

After the fire had been extinguished the property was inspected by the appointed building contractors. The damage was so bad that Mrs Mina had to move out of her home and remain in temporary accommodation whilst the restoration work was being completed.

The kitchen units were badly damaged by the fire and were beyond saving. They kitchen units needed to be replaced by the building contractors after the structural cleaning had been done. The Ideal Group arrived on site 6 hours after the event and surveyed the property, and produced an estimate to clean, decontaminate and deodorise the house.

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TECHNICAL SITUATION

The Ideal Group estimate and work schedule was authorised by the clients building contractors and technicians were dispatched to carry out the essential cleaning work. The building contractors would not be able to repair and re-decorate the property until this was complete.

The floors, walls and ceilings, windows and doors in most of the rooms needed deep cleaning using specialist fire decontamination chemicals and materials. Once the surfaces were cleaned an odour control treatment was required in each room to remove any lingering fire and smoke smells.

SOLUTION

The Ideal Group sent 3 experienced technicians to clean the property on 28th September. The affected areas in each room were thoroughly cleaned and an odour control treatment was completed using a fogging machine. This left the house clean and smelling fresh and ready for the building work to be completed.

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The Ideal Group technician team completed the fire damage repairs in one day much to the delight of the Site Manager Richard who commented "The Ideal Group team did a marvellous job under tight timescales and finished their work on time which allowed our reinstatement work to commence without delay".



BENEFITS

One of the Key benefits of The Ideal Group is their ability to respond quickly to client's fire damage needs.

The Ideal Group operate a 24/7 emergency response service. Getting to a damaged property and completing fire damage clean up very quickly can reduce the inconvenience to the homeowner and also reduce the cost of the insurance claim. The period that alternative accommodation was used can be reduced and the homeowner can get back to normal again more quickly.

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Ideal Response
Disaster Recovery & Hygiene Experts

Phone: [0808 2394 082](tel:08082394082)
Email: info@idealresponse.co.uk
Website: www.idealresponse.co.uk